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Glinde, 28.02.2024

Information about a potential hacker attack and protection of your data

Dear Sirs,

we would like to inform you about a matter concerning the security of company data in order to guarantee you absolute transparency.

On February 26, 2024, we received information from the Federal Office for Information Security (BSI) indicating that a hacker attack may have occurred.

According to the information, a post was made on the darknet in which hackers wanted to publish files that allegedly originated from apexspedition.de.

After intensive cooperation with our cyber insurance company and specialized IT forensic experts, we can assure you that the files in question are not data from our company. Rather, another company called "APEX" is affected by this incident, which coincidentally has a similar name to our company.

Therefore, no hacker attack on our company "APEX GmbH Internationale Spedition" has taken place.

We would like to emphasize that no data of our company or our customers has been affected by this incident. Your privacy and the security of your information are our highest priority.

If you have any questions, please do not hesitate to contact us. You can reach us using the contact details below.

Kind regards from Glinde

APEX GmbH Internationale Spedition



Simon Jackson



Andreas Petersen



FAQ on the alleged hacker attack at APEX in February 2024
(as of February 28, 2024)

1. What is known about the hacker attack?

On February 26, 2024, we received information from the German Federal Office for Information Security (BSI) that company data had been compromised. Screenshots in circulation indicate that a post relating to our company was published on the darknet. A hacker group claims to have made data from apexspedition.de available.

We are cooperating intensively with our cyber insurance company and specialized IT forensic experts to clarify the exact extent of this threat. After reviewing the files and extensive software runs, we can confirm that the compromised files are not our company's data. Rather, another company called "APEX", which has the same name as our company, is affected.

Therefore, no hacker attack has taken place on our company "APEX GmbH Internationale Spedition".

2. Is your data (customers) affected?

The data of "APEX GmbH Internationale Spedition" is NOT affected!

3. Who can I contact if I have any questions?

If you have any queries, please do not hesitate to contact us using the following contact details

- Postal address: APEX Internationale Spedition GmbH, Wilhelm-Bergner-Straße 3, 21509

Glinde, Deutschland

- E-Mail: apex@apexspedition.de

- Website: www.apexspedition.de

You can also reach our data protection officer via the contact details. Please note that data cannot always be transmitted securely on the Internet. Please do not send us any sensitive data by e-mail. We ask for your understanding that we cannot provide you with any personal information over the telephone or by e-mail.

